

SOURCE CENTER, INC.

LIMITED DISTRIBUTION AND PRODUCT DISCLAIMER

(PetJet® Needle-Free Injector)

Effective date: 03-10-26

1. Scope of Distributor Responsibility

Source Center, Inc. ("SCI") is an authorized distributor of the **PetJet®** needle-free injector. **SCI is not the manufacturer of the PetJet® device.**

SCI's sole and exclusive responsibility to the purchaser is limited to **verified mechanical failure or malfunction of the PetJet® injector itself** occurring **within thirty (30) days from the date of purchase.**

In the event of a verified mechanical failure or malfunction within this thirty-day period, SCI's sole obligation, at its option, shall be to **replace the device or refund the purchase price of the device.** From **Day 31 onward**, any warranty, service, repair, or product responsibility relating to the PetJet® device rests exclusively with **European Pharma Group B.V., as the legal manufacturer**, subject to the manufacturer's applicable terms and conditions.

2. Manufacturer Identification

PetJet® is manufactured by:

European Pharma Group B.V.

Schiphol-Rijk, The Netherlands

European Pharma Group B.V. is the legal manufacturer of the PetJet® device.

3. Intended Use

The **PetJet® system is intended solely for veterinary use** for the **subcutaneous administration of U-40 insulin** to companion animals diagnosed with diabetes that require insulin therapy.

The PetJet® system **is not intended for use in humans** and is not intended for any purpose other than that described in the applicable instructions for use.

4. Therapeutic Outcomes and Veterinary Care

The PetJet® device is intended solely as a **drug delivery device**. Therapeutic results associated with medications administered using the device depend on multiple factors outside the control of SCI and the manufacturer, including but not limited to:

- Veterinarian-prescribed medication selection, dosage, and treatment protocols
- Correct administration by the user in accordance with the instructions for use
- Proper storage, handling, and preparation of medication
- Animal health status, age, and individual response to treatment

Neither Source Center, Inc. nor European Pharma Group B.V. makes any representations or guarantees regarding therapeutic outcomes, clinical efficacy, animal health, or treatment results.

Nothing in this disclaimer or in any associated materials constitutes **veterinary advice**. Users must consult a **licensed veterinarian** for diagnosis, treatment decisions, dosage determination, and ongoing medical care.

5. Safety and Performance

PetJet® is designed and manufactured in compliance with **ISO 21649**, the applicable international standard for needle-free injectors.

The safety and performance of the PetJet® device are ensured by the manufacturer **only when the device is used correctly and in accordance with the instructions for use** provided with the product. Neither SCI nor the manufacturer shall be liable for outcomes arising from **misuse, negligence, modification, failure to follow instructions, or use outside the stated intended purpose**.

6. Warranty Disclaimer and Limitation of Liability (SCI)

EXCEPT AS EXPRESSLY SET FORTH WITH RESPECT TO LIMITED MECHANICAL FAILURE COVERAGE DURING THE FIRST THIRTY (30) DAYS AFTER PURCHASE, SCI EXPRESSLY DISCLAIMS ALL WARRANTIES, WHETHER EXPRESS, IMPLIED, OR STATUTORY, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE NEW JERSEY LAW.

IN NO EVENT SHALL SCI BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, OR SPECIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF USE, LOSS OF PROFITS, COSTS OF SUBSTITUTE EQUIPMENT, OR DAMAGES ARISING FROM ANIMAL INJURY, ILLNESS, OR DEATH, WHETHER OR NOT ARISING OUT OF NEGLIGENCE, AND WHETHER OR NOT SUCH DAMAGES WERE FORESEEABLE, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW.

The purchaser's **sole and exclusive remedy against SCI** for any claim relating to the PetJet® device shall be limited to **replacement of the device or refund of the purchase price**, at SCI's option, for verified mechanical failure or malfunction occurring within thirty (30) days of purchase.

Devices will not be accepted for return, replacement, or refund based on dissatisfaction with therapeutic outcomes, animal health results, adverse events, or veterinary treatment decisions.

7. No Medical or Veterinary Claims

The PetJet® device **does not diagnose, treat, cure, or prevent disease**. The device is a delivery system only. All medical and veterinary decisions must be made by a licensed veterinary professional.

8. Relationship to Terms of Sale

This Limited Distribution and Product Disclaimer **does not constitute terms and conditions of sale**. All purchases of PetJet® products are subject to **Source Center, Inc.'s applicable sales terms, ordering conditions, and return policies**, which are provided separately.

9. Governing Law

This disclaimer, and any claims arising from or relating to it as it applies to SCI, shall be governed by and construed in accordance with the laws of the **State of New Jersey**, without regard to conflict-of-law principles.